

File 347:JAPIO Dec 1976-2007/Dec(Updated 080328)

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File 350:Derwent WPIX 1963-2008/UD=200860

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Set	Items	Description
S1	23660	FAQ OR FAQS OR FREQUENT?()ASKED()QUESTION? OR KNOWLEDGE()B-ASE OR KB OR KNOWLEDGEBASE
S2	38400	QA OR QAS OR "Q&A" OR "Q&AS" OR Q(1W)(A OR AS) OR QA OR QAS
S3	66812	QUERY? ? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIR-IES OR ENQUIRY? ? OR ENQUIRIES
S4	1020870	RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEE-D()BACK? ? OR REPLIE? ? OR REPLY???
S5	20645	SPECIFIC????(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLD-ER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICIPANT OR MEMBER)
S6	7667757	BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING -OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
S7	13505937	CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID??? OR PROVISION? OR COMPIL??? OR ESTABLISH???? OR DEVELOP????
S8	3072	CUSTOMDESIGN? OR CUSTOMBUIL? OR CUSTOM(1W)S6:S7
S9	46049	PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR 'CUSTOMIZ? OR TA-ILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
S10	1698291	PERSONAL?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR M-ORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
S11	71631	S1:S2 OR S3(5W)S4
S12	53746	S10(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUY-ER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRA-NT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICI-PANT OR MEMBER)
S13	114	S11(7N)S8:S9
S14	12	S13 AND S12
S15	1250	S4(5N)S8:S9
S16	52	S15(100N)S12
S17	47	S16 NOT S14
S18	29	S17 AND PY=1963:2003
S19	26	S17 AND PY=1963:2003 AND AC=US
S20	29	S18:S19
S21	2242	S3(5N)(ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE)
S22	5	S13 AND S21
S23	70	S13 AND S15
S24	3	S22 NOT (S14 OR S17)
S25	11067	S11(7N)S6:S7
S26	174	S25 AND S21
S27	2140	S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRAN-T? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
S28	36	S26 AND S27
S29	12	S15 AND S21
S30	40	S28:S29 NOT (S14 OR S17 OR S22)
S31	28	S30 AND PY=1963:2003 AND AC=US
S32	29	S30 AND PY=1963:2003
S33	29	S31:S32
S34	721	S8:S9(5N)(HELP OR SUPPORT OR ASSISTANCE)
S35	0	S34 AND S27
S36	1	S34 AND S21
S37	31	S34 AND S12
S38	29	S37 NOT (S14 OR S17 OR S22 OR S30)

File 348:EUROPEAN PATENTS 1978-200836

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File 349:PCT FULLTEXT 1979-2008/UB=20080918|UT=20080911
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Set	Items	Description
S1	66134	FAQ OR FAQS OR FREQUENT?()ASKED()QUESTION? OR KNOWLEDGE()BASE OR KB OR KNOWLEDGEBASE
S2	78121	QA OR QAS OR "Q&A" OR "Q&AS" OR Q(1W)(A OR AS) OR QA OR QAS
S3	204242	QUERY? ? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIRIES OR ENQUIRY? ? OR ENQUIRIES
S4	767648	RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEEDBACK()BACK? ? OR REPLY? ? OR REPLY???
S5	54322	SPECIFIC????(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICIPANT OR MEMBER)
S6	2246315	BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING - OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
S7	2442394	CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID??? OR PROVISION? OR COMPIL??? OR ESTABLISH???? OR DEVELOP????
S8	15177	CUSTOMDESIGN? OR CUSTOMBUIL? OR CUSTOM(1W)S6:S7
S9	136069	PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR CUSTOMIZ? OR TAILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
S10	1642393	PERSONAL?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
S11	149078	S1:S2 OR S3(5W)S4
S12	72795	S10(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICIPANT OR MEMBER)
S13	266	S11(7N)S8:S9
S14	17	S13(100N)S12
S15	8384	S3(5N)(ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE)
S16	7	S13(100N)S15
S17	104	S13(100N)(S4(5N)S8:S9)
S18	24943	S11(7N)S6:S7
S19	312	S18(100N)S15
S20	7076	S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRANT? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
S21	49	S19(100N)S20
S22	15	S15(100N)(S4(5N)S8:S9)
S23	2443	S8:S9(5N)(HELP OR SUPPORT OR ASSISTANCE)
S24	4	S23(100N)S20
S25	4	S23(100N)S15
S26	91	S23(100N)S12
S27	160	S14 OR S16 OR S21:S22 OR S24:S26
S28	93	S27 AND PY=1963:2003
S29	92	S27 AND (AC=US OR AC=US/PR) AND AY=1963:2003
S30	108	S28:S29
S31	108	IDPAT (sorted in duplicate/non-duplicate order)
S32	107	IDPAT (primary/non-duplicate records only)

File 2:INSPEC 1898-2008/Aug W4
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File 6:NTIS 1964-2008/Sep W4
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 File 56:Computer and Information Systems Abstracts 1966-2008/Sep
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 File 60:ANTE: Abstracts in New Tech & Engineer 1966-2008/Aug
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Set	Items	Description
S1	162668	FAQ OR FAQS OR FREQUENT?()ASKED()QUESTION? OR KNOWLEDGE()BASE OR KB OR KNOWLEDGEBASE
S2	44809	QA OR QAS OR "Q&A" OR "Q&AS" OR Q(1W)(A OR AS) OR QA OR QAS
S3	986433	QUERY? ? OR QUERIES OR QUESTION? ? OR INQUIRY? ? OR INQUIRIES OR ENQUIRY? ? OR ENQUIRIES
S4	4991658	RESPONSE? ? OR RESPOND??? OR ANSWER??? OR FEEDBACK? OR FEEDBACK() OR REPLY? ? OR REPLY???
S5	10617	SPECIFIC????(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICIPANT OR MEMBER)
S6	16897131	BUILD??? OR BUILT OR DESIGN??? OR PRODUCE? ? OR PRODUCING - OR PRODUCTION OR CREAT??? OR GENERAT??? OR DESIGN???
S7	21110878	CONSTRUCT??? OR CONFIGUR??? OR MADE OR MAK??? OR PROVID??? OR PROVISION? OR COMPIL??? OR ESTABLISH???? OR DEVELOP????
S8	28166	CUSTOMDESIGN? OR CUSTOMBUIL? OR CUSTOM(1W)S6:S7
S9	269406	PERSONALIS? OR PERSONALIZ? OR CUSTOMIS? OR CUSTOMIZ? OR TAILOR??? OR INDIVIDUALIS? OR INDIVIDUALIZ?
S10	6726381	PERSONAL?? OR ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE
S11	251196	S1:S2 OR S3(5W)S4
S12	22107	S10(5W)(USER OR ACCOUNT()HOLDER? ? OR ACCOUNTHOLDER OR BUYER OR PATRON OR PURCHASER OR CONSUMER OR CUSTOMER OR REGISTRANT OR SHOPPER OR CLIENT OR SUBSCRIBER OR REQUESTER OR PARTICIPANT OR MEMBER)
S13	425	S11(7N)S8:S9
S14	12	S13 AND S12
S15	4764	S4(5N)S8:S9
S16	15603	S3(5N)(ACCOUNT? ? OR ORDER OR PURCHASE OR LOAN OR MORTGAGE OR TRAVEL OR TRIP OR TOUR OR CRUISE)
S17	11	S13 AND S16
S18	100	S13 AND S15
S19	40490	S11(7N)S6:S7
S20	239	S19 AND S16
S21	11678	S3(7N)(ACCOUNT OR ACCOUNTHOLDER? OR MEMBER? ? OR REGISTRANT? ? OR SUBSCRIBER? ? OR PARTICIPANT? ?)
S22	30	S20 AND S21
S23	26	S15 AND S16
S24	6430	S8:S9(5N)(HELP OR SUPPORT OR ASSISTANCE)
S25	15	S24 AND S21
S26	4	S24 AND S16
S27	91	S24 AND S12
S28	171	S14 OR S17 OR S22:S23 OR S25:S27

S29	86	S28 NOT S28/2004:2008
S30	63	RD (unique items)
S31	86	S18 NOT S28
S32	48	S31 NOT S31/2004:2008
S33	36	RD (unique items)